In this policy, the Eastern Massachusetts Section (EMA) of the ARRL defines the use of its websites and "online" database. In both cases, interaction is always initiated by you, which will help to safeguard your data. With the exception of acknowledgement emails of your use of the database, and an annual update summary, you will never be sent emails about your records. Most importantly, YOU WILL NEVER BE SOLICITED FOR ANY INFORMATION. Only you can edit your information during your session which will require a password to access.

You should always consider any such inquiry to elicit information from you in the future as a "phishing" attempt, regardless of how authentic the communication appears. If you experience difficulty with the use of the database, contact the leadership directly for problem resolution. Similarly, if we need help with your records, we will contact you through means that are already familiar to you. Please contact Phil, N1XTB, for information on the details of our security measures, including the SSL certificate.

EMA's use of the Internet and the World Wide Web facilitates the operation of an ARES database and is solely for the benefit of the membership and the Section leadership. Information supplied via the section and database web sites is kept strictly confidential. In particular:

- A. User information beyond that available in the public domain (i.e. FCC call and address) including email addresses, phone contact, birthdates, photographs, and any other personal information shall not be supplied to any third party under any circumstance except as required by legal action.
- B. New England Division Directors, the EMA Section Manager and his staff, and the ARES leadership may communicate with EMA members regarding this information. Also, data on responding ARES members may be supplied to the requesting agency for the sole purpose of preparing site specific ID cards.
- C. No information about individual use of the Web site (tracking information) will be supplied to any third party.
- D. No third party tracking system (e.g., tracking banner ads) will be allowed to operate on the Web site. Please note that a temporary administrative "cookie" may be used during your session.

Descriptions of the use of collected information will be made available on this web site. This information will be readily available and of sufficient detail to make clear how EMA is using personal information, whether collected explicitly in submitted forms

Additionally, data from our sites and database will not be shared with the ARRL Headquarters membership database. However please be aware that they too are committed to your privacy with any data collected with their operations. Please see http://www.arrl.org/privacy.html for their complete privacy policy. You should consider opting out of their mailings at any time by contacting the ARRL Circulation Department.

Summary of risk information:

Internet security risk: LOW

Site electronic security risk: LOW (Webmaster and System Supervisor are experts,

utilize antiviral software and standard protective measures to the server)

Site physical security risk: LOW

Administrative risk: LOW (Site is administered by specifically authorized personnel on a

"need to know" basis using an established policy)

Please forward all inquiries to the person named on the site as the contact point.